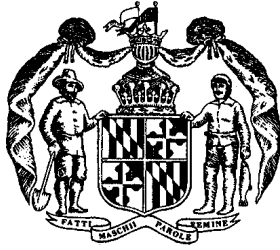


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STATE'S ATTORNEY FOR HARFORD COUNTY

June 21, 2004

Christopher W. Bell
Director of Sales and Marketing
TransCor
646 Melrose Avenue
Nashville, Tennessee 37211-2161

Dear Mr. Bell,

Please let this letter serve as a recommendation from the Harford County State's Attorney's Office for those considering using TransCor as a private prisoner transportation service. Our office started using TransCor for prisoner transports beyond our surrounding states area approximately seven years ago, and we contact them two to three times per month for assistance with extraditions. Our decision to use a private service was based on economics and efficiency of operations. Our Sheriff's Office does not have a large enough staff to routinely send deputies on longer trips to retrieve fugitives, especially when the turnaround time is normally ten days or less by the time we are notified of a pick-up. Since 9/11 we have used TransCor even more frequently as most airlines do not want prisoners to appear in terminals or on planes in handcuffs. Also, our office has a limited budget to pay for extraditions and must make prudent decisions on the use of taxpayers' dollars.

We have been very pleased with the service provided by TransCor. The transport form is easy to complete and fax and a confirmation response has always been received within 24 hours. Quotes are routinely given in advance when requested. There have been numerous occasions when we have given TransCor less than a week's notice of a fugitive's transport date and they have been able to assist us. Also, they have been willing to transport prisoners with health problems i.e. AIDS, HIV positive, diabetes, that would have been difficult for our deputies to handle on cross country trips.

We have had a positive experience in our dealings with TransCor as a private transportation service and would recommend the company to others with similar needs. Please feel free to use my name as a reference for those with questions concerning utilizing your company's services.

Sincerely,

Beverly R. Fidler
Administrator